

PRESENT: A. Barron, K. Chan, L. Conley, A. Dean, L. Harrison, J. Leitch, T. Mallette, T. Marcus, P. Retty, S. Smith, H. Wade, M. Wallace, J. Warkentin, M. Wilson (Chair), F. Rohoman, K. Serniwska

REGRETS: T. Brown, A.A. Dean, M. Bhimani, H. Lokko

GUESTS: R.A. Conyngham, D. Morra, S. Harrington, A. Cocking

1.0 WELCOME AND CALL TO ORDER

1.1 Land Acknowledgement

M. Wilson started the meeting off with a land acknowledgment highlighting the significance of the traditional land.

1.2 Declaration of Conflict of Interest

M. Wilson welcomed the group and called the meeting to order. The Board members were reminded of the Ethical Decision-Making Framework on the back of the agenda that is used to inform the Board's decision-making process, as well as the LHSC Conflict of Interest Policy. Members were asked to declare any known conflicts of interest. None were declared. Members were reminded of the importance of disclosing a conflict or potential conflict immediately prior to any discussion or vote on any items.

1.3 Chair Report & Remarks

The Chair report was provided within the package. M. Wilson noted the amazing work that is being done within LHSC.

2.0 APPROVAL OF MEETING AGENDA

2.1 Approval of Meeting Agenda

The Agenda for the 28 February 2024 Board of Directors meeting was APPROVED by GENERAL CONSENT as written.

2.2 Approval of Previous Meeting Minutes

The Board of Directors APPROVED by GENERAL CONSENT the Minutes from 31 January 2024.

3.0 EDUCATION

3.1 London Health Sciences Centre: THP Solutions

K. Chan introduced Dr. Dante Morra and his team members Simone Harrington and Alison Cocking. They provided information on how LHSC can use research and innovation to provide funding growth revenue, which is key to supporting and elevating the capacity within the hospital.

Dr. Morra provided details on Trillium Health Partners and how they moved forward to accelerate innovation. The detailed journey of bringing together key solution-generating areas to combine leading expertise in research and innovation to implement, test and create innovative solutions in partnership to improve the health system.

A member brought forward a question of where the start-up funds came from and if they came from hospital operations. Dr. Morra noted that start-up funds came from an operating line and capital line with positive cash flow in year three.

A question came forward regarding the governance structure in which it was noted that Trillium Health Partner Solutions is part of Trillium Health Partners reporting to the CEO and is governed through a committee of the board,

3.2 Children's Hospital Patient Experience Story

Patient Stories bring experiences to life and make them accessible to other people. It allows the organization to focus on the patient as a whole person rather than just a clinical condition or an outcome. Patient stories are used in Quality and Culture Committee meetings, Children's Hospital Committee meetings and the Board of Directors meetings to allow patients to share their experience using our services to understand what the organization needs to do better. This month a story came forward that highlighted the challenges that families of medically complex children may experience.

A member asked a question regarding the policy if a patient's family has a different perception of what should be done which differs from the medical advice given. It was noted that the hospital is actively working on this policy.

4.0 REPORTS

4.1 CEO Report

K. Chan highlighted the positive progress in quarter 3 that LHSC is making:

- Significant improvement in Ambulance Offload times which have been maintained for 9 weeks
- Improvement seen on the 90th Percentile Emergency Department wait time metric
- Significant improvement of wait time within the Mental Health Program
- The financial picture improved
- Additional 2000 hours of surgical grid over the past year.
- Improvement of wait time with Cancer from 40 days to 20 days
- Double the number of transplant surgeries took place
- Significant organization-wide improvement in the Continuous Improvement of Care tools, which drive quality improvement

4.2 Children's Hospital Committee

L. Conley provided the members with a brief update on the February 14th Children's Hospital Committee meeting which can be found in the agenda package.

4.3 Governance & Transition Committee

T. Marcus provided a brief update on the February 14th Governance and Transition Committee which can be found in the agenda package.

4.4 LHSC Research Committee

L. Harrison provided a brief update on the February 14th Research Committee which can be found in the agenda package.

4.5 Quality & Culture Committee

S. Smith provided a brief update on the February 14th Quality and Culture Committee which can be found in the agenda package.

4.6 Professional Staff Organization

No report from the Professional Staff Organization

5.0 HEALTHCARE PARTNER UPDATES

5.1 Children's Health Foundation

F. Rohoman brought greetings from the Children's Health Foundation and provided a brief report on the year-end finances and the events that are happening in the community (lottery, Bubbles and baubles, jukebox bingo, radio-a-thon).

5.2 London Health Sciences Foundation

No report from the London Health Sciences Foundation.

6.0 WRITTEN UPDATES

The following documents were entered into the record:

- 6.1 Children's Hospital Committee External Landscape
- 6.2 LHSC Research Committee External Landscape
- 6.3 Quality & Quality Committee External Landscape
- 6.4 Resource & Audit Committee Internal Landscape
- 6.5 Strategic Redevelopment Committee Internal Landscape

7.0 ADJOURNMENT

The meeting was ADJOURNED by GENERAL CONSENT.

Recorded by:
L. Shanahan